Network Management Policy

SkyNet Communicaitons of Kentucky LLC invests significant resources to bring High Speed Internet access to our customers and strives to provide customers an optimum online experience that enables them to access all available content, including: up-to-date news and information, online shopping, communications tools, movies, streaming video, music, gaming and an array of other online services. As a result of explosive growth of the Internet and the availability of ever more sophisticated applications, per subscriber bandwidth consumption has dramatically increased. This causes periodic congestion in the network that SkyNet Communications Network Engineers must address. Generally, SkyNet Communications utilizes a best-efforts approach to deliver residential High Speed Internet service. This means SkyNet Communications does not prioritize one type of traffic (e.g. video) over other types (e.g. data). SkyNet Communications seeks to deliver all traffic at the speed the customer has purchased but no guarantee is made; network management is content and application agnostic. Key features of SkyNet Communications of Kentucky LLC network management are:

• SkyNet Communicaitons does not block or inhibit any specific applications or classes of applications.

• SkyNet Communications does not restrict the types of devices that can be connected to its network.

• SkyNet Communications has not developed or marketed specialized services that would affect our customers' usage or network performance.

In addition, like other Internet service providers, SkyNet Communications of Kentucky LLC manages its network to provide customers a secure HighSpeed Internet experience. Security measures are specifically designed to enhance our customers' experience and not unduly limit content, application, service or device choices. The types of security measures SkyNet has deployed include: removing spam, viruses and other malicious content as well as detecting denial of service attacks and "phishing" scams. SkyNet Communications of Kentucky LLC continually upgrades its security and network management tools based on technology advances and network needs.

For More Information

For more information or for specific inquiries regarding SkyNet's network management policies, email info@skynetky.com